



**Group
Health
Centre**



**ÉQUIPE SANTÉ
ALGOMA ONTARIO
HEALTH TEAM**

Quality Improvement Lead Temporary Full-Time (15 Month Contract)

Compassion

Respect

Kindness

Accountability

The Organizations:

The Algoma Ontario Health Team (AOHT) is a team of local health professionals, organizations, and community members working to create a network where citizens will have access to the right care, right team, and right care setting when they need it. We want individuals to experience seamless transitions throughout their care journey in a system that is understandable, digitally-enabled, and collaborative.

The Group Health Centre, a member of AOHT, is a progressive multi-specialty ambulatory care health care organization, and is one of Canada's first consumer-sponsored health care facilities. As Ontario's largest and longest-established alternatively funded healthcare organization, Group Health Centre serves over 70,000 Sault Ste. Marie and Algoma District residents.

Position Summary:

The Quality Improvement Lead will contribute to the Healthy Aging mandate through engineering and redesigning processes supported by technology that enhance the experiences and outcomes of the patients/caregivers and providers, increasing efficiencies and reliability, patient and provider experience, and reducing clinical and operational risks and cost.

Algoma's older adults living with frailty, especially those who have potential to improve with intervention, are one of the first groups we hope to positively impact through our projects. To do this, we're bringing together local and regional health professionals to co-design improved care pathways for older adults living with frailty. Through the Healthy Aging program, we aim to contribute to the healthy aging of our older adults and enable them to continue to thrive – to learn, grow, make decisions, be mobile, maintain relationships, and contribute to society.

Required Qualifications:

- A Bachelor's degree in health administration, health, social sciences or related field.
- A Regulated Health Professional is an asset.
- Minimum of 3-5 years recent experience in leading/contributing to quality improvement initiatives (design, implementation and/or evaluation stages).
- Experience in Process Improvement/Quality Improvement and/or Implementation Science (e.g. Lean, Six Sigma, Knowledge to Action Framework), Human Factors engineering, Risk Management, Change Management and Project Management.
- Must have access to a vehicle, a valid Ontario driver's license, and adequate automobile insurance.

The Ideal Candidate will Possess:

- Facilitate the management, collection and analysis of clinical and non-clinical data to create baseline measures for quality improvement, risk management and service enhancement initiatives.
- Collaborate with clinical, administrative and technical subject matter experts to develop and advance QI initiatives.
- Provide expertise, leadership, facilitation and guidance in the design and implementation of program planning and evaluation methods; supporting knowledge to action and data-driven decision-making.
- Research, analyze, and disseminate new knowledge regarding quality improvement, patient-centered care, and integrated care. Support primary care practices in the application and integration of emerging evidence into QI and PI initiatives and the development of innovative models of care.
- Facilitate opportunities to build capacity within the community to advance QI initiatives and cultivate an environment in which practices can share challenges, lessons learned, and best practices and draw motivation and inspiration.

Compensation:

\$70,000-\$80,000

Operations:

Monday to Friday – Business Hours
Weekends & Holidays Off

Applications By:

January 21, 2022
Please apply to recruitment@ghc.on.ca

Interested applicants are asked to submit a **cover letter** and **resume** indicating their qualifications for the position by **January 21, 2022**. Those selected for interviews will be required to demonstrate their qualifications and required skills and abilities as outlined above. Group Health Centre is committed to an application and interview process and work environment that is inclusive and barrier free. Accommodation will be provided in accordance with the Ontario Human Rights Code/AODA. Applicants need to make any accommodation requests for the application or interview process known in advance by contacting the Human Resources Department at 705-759-5513. Please note the Group Health Centre is a Scent Sensitive Organization.